



# WAITLISTS

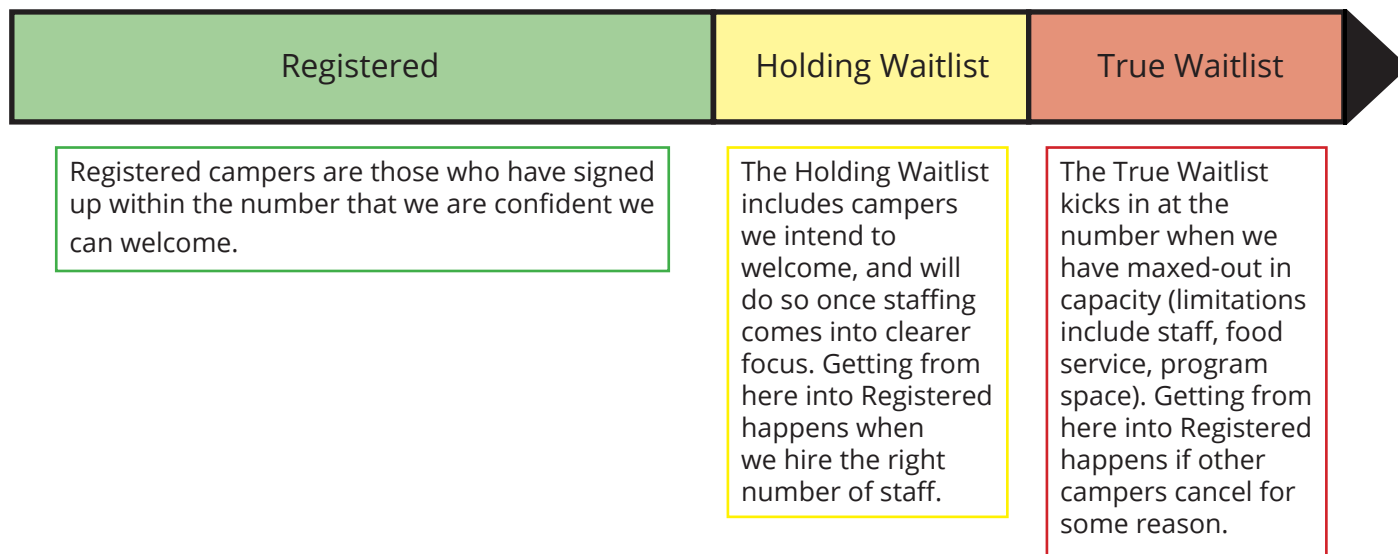
FOR OUR TYPICAL-NEEDS CAMPS  
Day Camps 1-8, T camps 1-6, MiniCamps,  
Rustic Camps, FLOSS

So, you're on a Waitlist. What does this mean, exactly?

Skyline has had a lot of growth in the past few years, and our intention to welcome everyone is limited by factors such as **staffing** (we need counselors to run camp!), **food service** (our kitchen and dining hall are tight spaces), and **program space** (only so many swimmers in the pool, for example).

As with many industries, staffing has been challenging, AND our hiring timeline is not matched up with our registration timeline, so we use what we think of as a Holding Waitlist so we don't over-book then have to backtrack (we don't want to be like an airline!). You are not charged a deposit when going on a waitlist.

The diagram below describes how it works; bear in mind that each session is different in number, which is related to our other ongoing overnight camps and other programs.



## Waitlist Notes

- CampBrain - the registration portal - doesn't distinguish between our Holding Waitlist and our True Waitlist. We will try to communicate this as best we can, but of course it is variable by session and changes over time.
- We don't typically share "where a camper is on the waitlist", because it can be misleading. For example, a cancellation might occur from a 6 year-old, and the waitlist may have several 12 year-olds and one 6 year-old. Gender balance is another factor, and siblings add another dynamic. Decisions to move from the waitlist are based on such factors in addition to the order of signing up.
- We will reach out by email to indicate if/when a camper is moved from the waitlist into the camp session. Depending on the timing, we may call to offer a place, and require you to commit within a designated time before we move on and offer the space to another camper.