

# WAITLISTS

# FOR OUR SPECIAL-NEEDS CAMPS Joy, Sassafras

So, you're on a Waitlist. What does this mean, exactly?

Please know that all campers in these sessions begin on what we think of as the Screening Waitlist.

We have confidence and experience in what our facilities, program, and seasonal staff can accommodate safely. Since our campers in these sessions are unique, and diverse across age, gender, and special needs, we take time and give thoughtful consideration before rushing in to simply say Yes to all the first campers to register. Some of this decision making is general—such as numbers of male and female, in relation to the staff we are able to hire; some of the process is based on individual needs and our capacity to realistically serve the campers appropriately.

In any case, campers on the waitlist do not pay any fees unless they are moved into the group of Registered campers.

#### **Screening Waitlist**

All campers begin here, whether new or returning. We will reach out to campers we do not yet know, or whose circumstances may have changed. For others whom we know well, we may move them into "Registered" and send a notification.

# Registered

Registered campers - those we have moved from the Screening waitlist. Fees are only due for these campers.

### True Waitlist

The True Waitlist kicks in at the number when we have maxed-out in capacity (limitations include staff, food service, program space). Getting from here into Registered is only possible if other campers cancel for some reason.

#### **Waitlist Notes**

- CampBrain the registration portal doesn't distinguish between our Screening Waitlist and our True Waitlist. We will try to communicate this as best we can, but of course it is variable by session and changes over time.
- We don't typically share "where a camper is on the waitlist", because it can be misleading. For example, a cancellation might occur from a male camper, and the waitlist may have several females campers but only one male. Age balance is another factor, and siblings add another dynamic. Decisions to move from the waitlist are based on such factors in addition to the order of signing up.
- We will reach out by email to indicate if/when a camper is moved from the waitlist into the camp session. Depending on the timing, we may call to offer a place, and require you to commit within a designated time before we move on and offer the space to another camper.